

Poly Sync 20+ Speakerphone USB-C/A Adapter



*Product image may differ from actual product

Quality sound made portable

Sound like the professional you are with Poly Sync 20 USB/Bluetooth® smart speakerphone – for conference calls and music anywhere you work. Take it wherever you go – it's got up to 20 hours of talk time.

Dynamic audio

Enjoy remarkable sound from meetings to music and reduced echo and noise so you can be heard clearly.

Works the way you do

Program your favorite function so it works with a single touch – whether you want to play/pause music, last-number redial, or access voice assistant.

Featuring Three-microphone array

Keep the focus on your voice, not the background noise, with a multi-microphone array for echo and noise reduction.

Full-duplex audio

Makes simultaneous conversations a breeze with full-duplex audio.

Smartphone charger

Keep your smartphone charged and ready using the included USB Type-C® to USB-A adapter.

Up to 20 hours of battery life

Work on the go – the battery stays charged for up to 20 hours.

Wireless connection

Connect wirelessly to smartphones via Bluetooth® or to computers with the included USB Type-C® to USB-A adapter.

Communications platforms

This speakerphone is optimized and certified to work with top virtual meeting providers.



Poly Sync 20+ Speakerphone USB-C/A Adapter

Specifications

Compatible with

Compatible operating systems: Windows 11; Windows 10; macOS

Compatibility

Compatible with PCs via USB Type-A cable and smartphones via Bluetooth®

Connectivity and communications

Wireless range: Up to 98 ft

Paired devices: Up to 10

Bluetooth version: Bluetooth® Core 5.1

Supported bluetooth profiles: A2DP; AVRCP; HFP; HSP; BLE

Connection type: Wireless: Bluetooth®, USB Type-C® BT700, USB Type-C®/A adapter

User interface features

Touch user controls: Call/answer end; Mute; Volume +/-; Programmable function button

Button user controls: Power on/off; Bluetooth® pairing

Audio

Audio features:

Ideal for up to 4 x 4 m room size

Up to 2 m (7 ft) microphone pickup range

Full duplex audio

Noise and echo reduction

Bass reflect with dual passive radiators

Up to 7 ft / 2 m microphone pickup range

Microphone type: Three-microphone steerable array

Microphone bandwidth: 100 Hz to 7.3 kHz

Speaker bandwidth: 80 Hz to 20 kHz

Speaker size: 40 mm

Charge time: <4 hours

Nominal sound pressure level: 86 dB SPL

Signal-to-noise ratio: >68 dB

Frequency response (microphone): 100 Hz to 6.7 kHz

Sensitivity (microphone): -20 dBV/Pa

Sensitivity (speaker): 82 dB (1 W/1 m)

Power supply

Battery life: Up to 20 hours (talk time)

Battery description: Rechargeable Li-ion

Battery capacity: 3200 mAh

Charging type:

Impedance: 4 ohms

Certifications

Certified collaboration software: Zoom

Environmental

Certifications and compliances: CE; CB; GS; FCC; IC; Rematel; IFT/NOM; RCM; MPTC; WPC; SDPPI; Telec/VCCI; KC; NTC; IMDA; SdoC; BSMI; NCC; SRRC; SIRIM; TRA; EAC; DWLF&F; TP-BY; MoC; TRC; Kvalitet; ICASA; UKCA; BOB; FSB; SONCAP; ICES; CULus; Ukraine; India BIS; KCC; VCCI; UL; CNC; TUV; ANRT; RATEL; IFETEL; DWLF&M; BIS; Telec; MOICT; iCTqatar; NOM; NBTC; CITRA; ETL; PAP Recycle Mark; WEEE; GreenDot; C-Tick; MCMC; UUF warning; ETA; Triman; CCC; cUL; Marocco CM; cTUVus; Anatel; Subtel; Conatel; RoHS; UkrSepro



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Specifications

Management

Poly Lens

Minimum system requirements

USB Type-A port; Bluetooth®; USB Type-C® port

Weight and dimensions

Product Primary Color: Black

Weight: 0.79 lb

Product dimensions: 1.3 x 3.7 x 7.2 in

Package weight: 1.19 lb

Package dimensions: 8.23 x 7.20 x 2.17 in

Master carton quantity: 10

Master carton dimension: 22.99 x 7.68 x 8.98 in

Master carton weight: 12.07 lb

Cartons per layer: 10

Pallet (layers): 8

Cartons per pallet: 80

Products per layer: 100

Products per pallet: 800

Pallet weight: 1006.45 lb

Cable length: 28.1 in

UPC number: 198990677170

Product number: B95VKAA

Product name: Poly Sync 20+ Speakerphone USB-C/A Adapter

Warranty

Poly standard two-year limited warranty

Country of origin

China(AC3)

What is in the box

Quick start guide

Warranty card

Product notice

Wired Speakerphone

Lanyard

Carrying pouch

BT700 Bluetooth® Type-C® adapter

USB Type-A adapter



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Footnotes

Messaging Footnotes

¹ Full charge time is 4 hours.

² Visit <https://www.poly.com/us/en/products/phones/sync/sync-20> for more detail.

Technical Specifications Footnotes

¹ Requires downloadable software on Poly.com/lens. Host PC requires Windows 10 or higher.

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